



CIRCULAR

USTM Grievance Redressal Cell @ COVID-19

In compliance with the Public Notice issued by UGC dated 10.05.2020, the following **Grievance Redressal Cell @COVID-19** has been constituted to resolve any type of grievance from students related to examinations and other academic activities arising due to the pandemic :

Designation	Name	Contact Number	Email id
Chairperson	Dr. Enamul Karim, Dean, School of Applied Sciences	9436100644	ekarim2404@yahoo.com
Convener	Dr. Alpana Choudhury Director, Students' affairs	9954708001	alpana.choudhury2014@gmail.com
Joint Convener	Dr. Rashmi R. Baruah Associate Prof. Dept. of Business Administration	8638752492	rashmichangkakoty@gmail.com
	Dr. Nitu Borgohain Asst. Professor, Physics	9365333726	nituborgohain.ism@gmail.com
Members	Mr. Shamim Goney Deputy Registrar (Admin)	9864026097	shamimgoney@gmail.com
	Ms. Polly Borgohain OSD	8638664745	pollyborgohain@yahoo.in
	Mr. Rejaul Karim Ahmed Asst. Professor, Zoology	9678226740	ahmeddavid19@gmail.com
	Ms. Olee Saikia Asst. Professor, Education	9864509497	oleesaikia@gmail.com
	Irfan Ziaur Assistant Registrar (Academic)	9707723379	assistantregistrarc@ustm.ac.in

Helpline No. 9864026097

Besides, if any student wants to contact at the department level, the following names of faculty and student representatives have been nominated for the same :

Department	Designation	Name	Contact no.	Email id
Applied Biology	Faculty member	Mr. Satyakam Agarwala	9954320228	satya2006@gmail.com
	Student member	Animesh Hatibaruah	7896333463	animeshnb271@gmail.com
Botany	Faculty member	Dr. Jyotishman Deka	9101722352	vyotishmandeka@gmail.com
	Student member	Puspanjali Saram	8638228581	puspanjalisarma@gmail.com
Zoology	Faculty member	Mr. Arup Nama Das	9957110455	arupn8@gmail.com
	Student member	Ritriha Kashyap	7002132210	ritrishakashyap@gmail.com
Chemistry	Faculty member	Dr. Durluv Saikia	9864623771	durluvsaikia13@gmail.com
	Student member	Priyanka Nath	9859935040	pnhojai999@gmail.com
Physics	Faculty member	Dr. Sanchita Roy	9706016516	rsanchita1@gmail.com
	Student member	Minakshi Deka	8721806772	dekaminakshi85@gmail.com
Earth Science	Faculty member	Dr. Lalit Saikia	8134884439	lalitsaikia@yahoo.com
	Student member	Bindya Langbang	8730053213	langbangbindia@gmail.com
Mathematics	Faculty member	Dr. Ranjan Kalita	7578870977	ranjan_kalita@ymail.com
	Student member	Himanginee Gogoi	7086440487	gogoihimanginee@gmail.com
Business	Faculty member	Ms. Jyoti Hatibaruah	9957865537	jhbgl9@gmail.com

Administration	Student member	Priyanka Duara	8486254218	priyankaduarah71@gmail.com
Commerce	Faculty member	Mr. Subash Limbu	9101419875	goonemu@gmail.com
	Student member	Dana Alker K Sangma	9366288226	danaalkersg@gmail.com
Economics	Faculty member	Dr. Polakshi B. Baruah	9864328350	polakshibb@gmail.com
	Student member	Wahida	8474826355	wahidar676@gmail.com
Sociology	Faculty member	Mr. B. I. Laskar	9401440015	blaskar69@gmail.com
	Student member	Dipti Singha	9085240754	dipti.mrng@gmail.com
Social Work	Faculty member	Ms. Girimallika Sarma	9401227565	gsarmasw@gmail.com
	Student member	Nazia Sultana	8472087569	naziaz2017@gmail.com
English	Faculty member	Ms. Pramasa Saikia	9954756254	pramasasaikia@gmail.com
	Student member	Evelene Syiem	8257997388	
Political Science	Faculty member	Ms. Fahmida S. Bora	9706151620	saheen.bora@gmail.com
	Student member	K. Lucy Nriami	8011459149	nrklucy4@gmail.com
Library & Inf. Sc.	Faculty member	Mr. Gautam Gogoi	9678525749	gautamgogoi7@gmail.com
	Student member	Bhagyashree Boro	7002602203	bhagyashreeboro24@gmail.com
Rural Development	Faculty member	Mr. Saikat Mazumdar	8974962396	saikat.majumdar24@gmail.com
	Student member	Ruve Khamo	7005570149	ruvekhmo04@gmail.com
Computer Sc. & Electronics	Faculty member	Ms. Sangeeta Borkotoky	9435284039	s.borkakoty06@gmail.com
	Student member	Akash Nath	8133902693	akashnath82@gmail.com
USLR	Faculty member	Ms. Khanjana Hazarika	9864420823	khanjanahazarika07@gmail.com
	Student member	Abida S. Laskar	9957291156	abidalaska8@gmail.com
PQH School of Education	Faculty member	Ms. Sarmistha Choudhury	8876445890	sarmisthacbaruah@rediffmail.com
	Student member	Udai Jamatia	8399965113	udaizamatiya44@gmail.com
Physiotherapy	Faculty member	Dr. Pooja Chaudhuri	8638782775	dr.poojachaudhuri@gmail.com
	Student member	Rina Aran	8258937033	rinaaran77@gmail.com
Pharmaceutical Sc.	Faculty member	Mr. R. James	8074267962	rajanajames007@gmail.com
	Student member	Siddhartha Kakoti	6003263176	siddharmthakakoti123@gmail.com
Khasi	Faculty member	Ms. Ibadondorshisha Synrem	9774439691	ibasynrem18@gmail.com
	Student member	Dusyansar Mawlong	8729853148	dusymawlong@gmail.com

Any grievance not resolved at the departmental level, should be immediately forwarded to the above cell.

Sd/-
Registrar

Copy to :

1. P.S. to the Vice Chancellor
2. Pro Vice Chancellor
3. Controller of Examination
4. Academic Registrar
5. OSD
6. All members
7. Office file

Registrar